



RCDN

**Regional Capacity
Development Network**
for Water and
Sanitation Services



TRAININGS

TRAINING IN “COMPETENCE DEVELOPMENT OF MUNICIPAL ELECTED OFFICIALS IN WATER AND SANITATION SERVICES”



WHAT WILL YOU LEARN?

Main training topics:

- General aspects of water services: legal, institutional and strategic framework for WSS, business planning, key performance indicators, affordability of water services, staffing, protection of water sources, public service contract, cooperation and communication with other institutions and organisations,
- Integrated asset management, capital investments, non-revenue water management, water quality and quantity, tariff policy etc.



WHOM WILL YOU MEET?

Target group:

- Primary target group: LGU decision makers (mayors, speakers, councillors),
- Secondary target group: Staff of LGU departments responsible for communal affairs (water services),
- PUC top and middle management,
- PUC assembly and supervisory board members,
- Promotion and selling staff from LGAs and APUCs,
- Line ministries, regulators.



TRAINING METHODOLOGY:

The training is interactive and includes: (1) presentations, (2) discussions, (3) practical exercises through group work and (4) case studies.



What are the benefits for you?

- Participants are familiarised with LGU legal and institutional framework in water services sector and better understand their roles and responsibilities,
- Participants understand the importance of and need for improving the organisation of water service delivery at the LGU level,
- Participants develop their competences jointly hence ensuring collaborative approach to organisation and delivery of water services at the local level.

At the source of knowledge.



What do we offer?

RCDN offers:

- High quality Capacity Development products that respond to the needs and demand of main stakeholders in water and wastewater sector in SEE,
- Excellent national and regional trainers and resource persons with generic skills and specific knowledge and experience,
- Training modules developed on the detailed pre-assessment and analysis,
- Peer-to-peer exchanges that enable learning from your colleagues from different contexts,
- Well elaborated training materials and interactive sessions.



Who we are?

RCDN aims to increase effectiveness and efficiency of the water utilities in the South-East Europe, contributing to better service provision with larger numbers of population groups getting access to drinking water and sanitation services and meeting the European Union (EU) environmental Acquis Communautaire.

To achieve this, RCDN has main focus on three key areas: 1) Association Development, 2) Capacity Development Offer and Delivery and 3) Partnership and enabling Capacity Development Environment.

RCDN is partnership of 16 national associations (LGAs and APUCs) in 6 project countries (Albania, Bosnia and Herzegovina, Kosovo, North Macedonia, Montenegro and Serbia).

The final beneficiaries are the top and middle managers from municipal and regional water utility companies and officers in charge in municipalities.

The project which is supporting the Network is managed by GIZ, on behalf of Swiss SECO and German BMZ, and is implemented by a Project Implementation Team that consists of three regional networks IAWD, Aquasan Network in B&H and NALAS.



Specific ToT for trainers from B&H, Albania and Montenegro

How to apply?

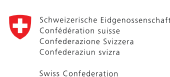
If you wish to be part of this life-learning experience please contact us by e-mail or phone:

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More information available at:
www.rcdnsee.net



"This topic is very interesting and the training is needed as all local governments in B&H, and FB&H are faced with challenges in water supply and wastewater management, but particularly in management and lack of human resources for water resources."
Muamer Hodžić, AMC FBiH trainer



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